Information Services Division	FY06 Performance Measures				
	Target	Current	Target Results		
Performance Measure Description	Value	Month	miss	hit	exceed
		Feb '06		0	
Finance & Planning					
Number of automation customer credit requests	10	1			
Number of automation customer credit requests granted	8	1			
Number of automation customer problem resolution forms filed	10	0			
Percent of automation bills issued by the 3rd Friday of each month	83%	100.00			
The total amount of Automation receivables greater than 90 days old shall not exceed \$100,000	<\$100K	480,181			

LEGEND
Met Target
Exceeded Target
Did Not Meet Target